

This estimate represents a full service, professional move and is a binding estimate based on the inventory cubic feet provided by the customer. Please note the cubic feet shown above is an estimate based on the inventory list provided by the customer and may change on moving day depending on the unique size and shape of the customer's specific items. This estimate assumes that all non-furniture items will be pre-packed by the customer and ready to load unless otherwise specified. It is based on information provided by the customer, represents a minimum space reservation based on the cubic feet represented by the inventory listed below, and includes the following: **The estimate represents a full service move, which includes the following** only, unless disclosed differently in the top section of this quote:

- Pickup and delivery
- Tolls, taxes and mileage
- Loading & unloading
- Pick up/delivery, loading/unloading, disassembly / reassembly of basic furniture (excluding cribs). Any item disassembled by customer will not be reassembled by movers.
- Protection with quilted padding
- Tagging and labeling of all shipped items. A detailed inventory list of all items loaded on our truck.
- Valuation protection in case damages or loss occurs (\$0.60 per LB per article, if CP, not apply if PBO\*)
- One month **FREE** in house storage

**Packing:** This estimate does NOT include packing supplies and/or packing services. (i.e. materials such as boxes, crating, tape, bubble wrap and mattress covers), unless indicated in charges. If packing services are required in order to protect your Belongings, an additional charge will apply accordingly. All customers are responsible to pack all boxes and fragile items (glass, mirror marble, electronics, etc.) unless noted differently on this estimate cost for service (via "Your Moving Estimate No.") For health and sanitary reasons all mattresses, box springs, futon, fabric, upholstery etc. must be properly protected in mattress box or plastic cover / shrink wrap. Items / furniture that are not properly packed / wrapped will be packed by the mover or will not be moved, please note, plastic bags are not considered proper packing. Free Quilted furniture Protection for wooden items only, Xtreme Relocation or it's representative / contractors / carriers are not liable for pressed wood furniture.

Our moving teams / carriers, are both licensed & insured, are made up of trained

professionals that are committed to giving you the best service possible and protecting your personal belongings.

**Payment:** There will be a 20% deposit (out of the total estimate) due upon reservation by credit card (visa, MasterCard or Debit we do not accept American Express). By providing your credit card information over the telephone to a sales representative, you are authorizing Xtreme Relocation to charge your card the deposit amount.(the deposit is nonrefundable) 50% from the remaining balance will be due upon pick up and the remaining 50% will be due upon delivery.

Payment methods: Visa, MasterCard, Debit for the deposit only, a postal money order, cash or money transfer will be accepted for remaining balance. Payment is due at the destination before unloading of household goods.

**Cancellation:** should you cancel at least 72 business hours before the move date - the deposit is your cancellation fee (does not include move date), should you cancel on the day of the move before or after the team arrive, there will be a \$550.00 cancellation fee (per truck).

**SPECIAL DISCOUNTS** any discounts shown on the estimate apply only to those cubic feet indicated on the estimate. Additional cubic feet added at the time of the move will be charged at the regular tariff rate. For this reason, it is recommended that customers provide complete and thorough inventory cubic feet information when requesting an estimate.

Please note that your estimate is subject to change if you change your original estimate by adding more items, space or more services, which were not included in the original estimate. If more items are added, the foreman will advise you on the day of the move, of any differences from the estimate you received and what is additionally added. Additional services require upon pick up will be subject for a change in the estimate. Your price is subject to increase if inventory cubic feet (space)is increased at time of pick up due to additional space taken. Trucks are properly guide-line (in box) for customer and drivers to read / count.

**Revised/New estimate:** This estimate is based on the volume of your shipment and the average size furniture. The actual volume may vary according to the actual size of the furniture. There is a minimum charge for 200 cf / 1400 pound. On the day of the pick up the actual size of your items will be determined by the foreman and might change the total volume of your shipment. if needed, this estimate is done before we begin any services. If you select to add more services after we start working, the foreman will provide you with a new/revised estimate and we will start the additional services once the original estimate has been completed.

**Tariff:** All charges are based on our tariff, which is filed with the Department of transportation through DOT authority.com it will and is available upon request to review in our office. If the move is canceled by customer after items are loaded on to the truck, the full balance must be paid in full.

**Stairs, elevator, long carry, shuttle, etc:** The first flight of stairs by law will be free at pick up and destination. Each additional flight is \$75 per flight (unless otherwise disclosed), the number of stairs per flight is 8-steps. Elevator - by the law there will be one time charge of \$75 for elevator at the origin and destination place (unless otherwise disclosed). Long carry - by law the first 75 FT will be free. Each additional 50FT there will be \$75 per 50 FT. The use of a shuttle will take place, if there is no access what so ever for the truck to pick up or delivery. The price is determined based on the volume of your shipment as well as the rental of a smaller truck to shuttle the household goods from one location to another. Please note, if you choose to have FVP, there is a \$250.00 onetime fee for processing

**Delivery time:** On the day of the move you, the customer, will fill out a form stating the first day you are ready for delivery, your items will be delivered with accordance to that information.

The delivery period shall go into effect from the earliest day you are ready to receive your shipment.

Delivery Schedule according to the DOT regulation: Generally, estimated delivery to the East Coast is fifteen working / business days (RI/NH/MA/ME/VT and upstate NY may take longer); twenty one working / business days to the Mid-West; thirty one working business days to the West Coast.

Please understand that due to the nature of the business delays may occur. (Pick up of your items might be within 2-4 days before or after requested date.)

Please be aware that the estimate is binding for both the shipper, broker & carrier, therefore, if items takes less space in truck on the day of the move, the price remain the same. Furthermore as authorized by code of federal regulation title 49 C.F.R 375.401 carriers is authorized and I agree that the customer is responsible for the above confirmation & cancellation. The customer understand his/her rights for an onsite estimate, and if Xtreme Relocation or it's agents, did not perform one, it was with the customers acknowledge, agreement and / or request.

Xtreme Relocation is a certified moving broker and keep the right to assign your move to one of our agents. All agents are equally responsible, certified, bonded and licensed by the D.O.T., and law obeying.

Xtreme Relocation is a certified moving broker and reserve the right to assign your move to one of our independent contractors. All independent contractors are equally

responsible, certified, licensed and insured by the DOT. Xtreme Relocation headquartered and located in Tampa, FL 33614, at the event of all subrogation, litigation or legal action Xtreme Relocation reserve, XR reserve the right of venue in the state courts in and for county of Hillsborough, The state of Florida.

Xtreme Relocation is a certified and licensed broker, therefore our contractual obligation is to find an agent (third party/ Independent contractor) to assign to the said order. Once an agent / moving company / Independent contractor, has been assigned and the house hold goods were picked up, Xtreme Relocation fulfilled the agreement, and a new contract between the customer and the agent / moving company / Independent contractor starts, please make sure to sign the Bill of Lading upon pickup and delivery, and to receive a copy of the BOL in both locations.

Customer acknowledgement: I, the customer, understand that Xtreme Relocation is a broker in which arranges for the moving of my house hold good through a third party, and is not the actual carrier. I, the customer, agree that Xtreme Relocation has been contracted by me, the customer, to obtain a carrier / agent to relocate my house hold goods.

You have the right to receive the agent information before the move.

**\*\*We highly recommend** the following: 1. Do not book your flight for the same day of your move, as due to the nature of our business - delays may occur. 2. Take any medication or other aid that you might need with you.

You can find special offers, coupon and about all your rights and Responsibilities - in our web site, [www.XtremeRelocation.com](http://www.XtremeRelocation.com) by accepting this estimate you waived your rights for onsite estimate.

By signing the agreement upon reservation, client acknowledges that it has received (either in person, by facsimile, or by electronic transmission) the complete information, services, regulations, terms and conditions of Xtreme Relocation. Client further acknowledges reading and agreeing to all terms in the agreement.

\*CP-Carrier packed, PBO - Packed by owner

Please try to understand that due to the nature of our business; delays may occur such as, traffic, and weather or mechanical breakdowns.

Ask us about an option for a higher insurance.

Read about your [rights and responsibilities](#) when you move.

**I hereby agree and understand that by Xtreme Relocation with my credit card information over the phone, I fully understand and agree to the payment and company's terms and conditions in this document.**

**I hereby understand and agree that this information is complete and correct, and that I am willing to proceed with this service under the conditions stated above.**

**By clicking on the electronic signature, I hereby confirm that I have read my Order for Service and agree to all terms and conditions.**

**I further confirm that I have received and read all the information that was sent to me via email.**

**I understand the service details and confirm that the details of the service and the information I provided in deriving this estimate are true and correct.**

**I understand that any additional services or additional information not mentioned on my Order for Service will result in additional charges.**

**By signing this document I am accepting the cancellation and refund policy as well as merchant terms and conditions.**